WHAT DO FIRST FINANCIAL CREDIT UNION AND TSA SPECIAL MEMBER & **FACTS** INSURANCE SERVICES, INC. (OUR WHOLLY-OWNED AFFILIATE) DO WITH YOUR PERSONAL INFORMATION? Financial companies choose how they share your personal information. Federal law gives members the right Why? to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. The types of personal information we collect and share depend on the product or service you have with us. What? This information can include: • Social Security number and employment information · Account Balances and transaction history • Credit History and payment history All financial companies need to share members' personal information to run their everyday business. In the How? section below, we list the reasons financial companies can share their members' personal information; the reasons First Financial Credit Union and TSA Special Member & Insurance Services, Inc. chose to share; and whether you can limit this sharing. Reasons we can share your personal information Do First Financial Credit Union and TSA Can you limit Special Member & Insurance Services, Inc. this sharing? share? For our everyday business purposes— Yes No such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus Yes For our marketing purposes— Yes to offer our products and services to you For joint marketing with other financial companies Yes Yes For our affiliate's everyday business purposes— Yes No information about your transactions and experiences For our affiliate's everyday business purposes— Yes Yes information about your creditworthiness Yes For our affiliate to market to you Yes For non-affiliates to market to you No No • Call (800) 537-8491—our menu will prompt you through your choice(s) or To limit our • Visit us online: https://www.ffcu.org/resources/applications-forms/opt-out-form sharing **Please note:** If you are a *new* member, we can begin sharing your information 45 days from the date we sent this notice. When you are no longer our member, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.



Call (800) 537-8491 or go to www.ffcu.org

Questions?

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Who we are	
Who is providing this notice?	First Financial Credit Union and TSA Special Member & Insurance Services, Inc.
What we do	
How do First Financial Credit Union and TSA Special Member & Insurance Services, Inc. protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. All staff are trained to understand and comply with these security measures.
How do First Financial Credit Union and TSA Special Member & Insurance Services, Inc. collect my personal information?	We collect your personal information, for example, when you: • open an account or deposit money • pay your bills or apply for a loan • use your credit or debit card We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only: • sharing for affiliates' everyday business purposes— information about your creditworthiness • affiliates from using your information to market to you • sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account
Definitions Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.

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	• First Financial Credit Union's wholly-owned affiliate is TSA Special Member & Insurance Services, Inc.
Non-affiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.
	• First Financial Credit Union and TSA Special Member & Insurance Services, Inc. do not share with nonaffiliates so they can market to you.
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.
	• Our joint marketing partners include insurance companies.

Other important information

California law provides additional privacy protections and requires that we also provide you with the enclosed notice, "IMPORTANT PRIVACY CHOICES FOR CONSUMERS." Complete the enclosed Notice to further restrict us from sharing personal and financial information with our affiliate and outside companies that we do business with. If you are a resident of California, see our CCPA Privacy Notice for California Consumers (available at: https://www.ffcu.org/privacy/ccpa) for information about your rights under the California Consumer Privacy Act (CCPA) of 2018.