

To access Call-24 Automated Banking, dial **(800) 537-8491**.

After the system greeting, press **1** to enter the touch-tone application.

Press one of the following menu options for the desired service/information and follow the prompts:

1 Account Balance

Press **1** for Checking Account

Press **2** for Savings Account

Press **3** for Loan Accounts

2 Account History

Press **1** for Checking Account

Press **2** for Savings Account

Press **3** for Loan Accounts

3 Transfer Funds or Make a Payment

Press **1** to Transfer Funds Immediately

Press **2** to Make an Immediate Payment

4 Card Services

Press **1** to Report ATM/Debit Card Lost or Stolen

Press **2** to Report Platinum Visa Lost or Stolen

Press **3** to Activate ATM/Debit Card

Press **4** to Activate Platinum Visa

5 Stop Payment

Press **1** to Stop Payment

Press **2** to Stop Payment Inquiry

6 Change Your PIN

Please Note: For added security, please call from the phone number associated with your account.

7 Interest Rates

Visit www.ffcu.org for the latest interest rates.

8 Credit Union Information

Visit www.ffcu.org for a list of our branches, products, services and more!

Call-24 Quick Guide

At any time during your call, you may access the following options:

Press **0** to Speak with a Service Representative

Press **3*** for the Main Menu

Press **#** to Repeat Menu Options

Press ***** Previous Menu

Press **8*** for Voice Recognition